



Getting Ready for Your New Door Installation

When we are scheduled to come to your house to install your new garage door, we will need you to make sure a couple things are done so we can put in your new door.

1. **Access to your garage.** We'll need you to either be home or by pre-arrangement enable us to have access to the garage in your absence (eg. Side door left open, key code for your keyless entry).
2. **Clear work area.** We'll need clear floor space in the garage to lay out and assemble your new door. We'll need floor area at least as wide & high as the door. For example, if we're replacing your 16'w x 7'h door, we'd like to have clear floor space of 18'w and 10' deep.
3. **Please remove vehicles out of the garage before we arrive.**
4. **Sideroom and headroom clearance.** We'll need some room around the door tracks at the side of the door to remove and/or attach the track brackets - 6"- 9" is enough. We'll also need room above the door to remove and/or attach the torsion spring assembly – 12"-24" is enough. Please remove any shelves that might be encroaching on the clearances.
5. **Remember that when we're putting in your new doors, your garage is a "construction zone".** There are potential hazards present. Please keep young children and pets away from the area when we're working.
6. **If we are rehooking up to your existing opener/operator:** We cannot guarantee the working condition of an existing garage door opener at the time of installation of a new garage door. Pre-existing wear or defects may arise causing failure which cannot be predicted or compensated for. The Garage Door Opener is a separate, independent system from the Garage door. New Openers installed by LOD/EGD carry a warranty on defects and workmanship from the date of install.
7. **Our technician will collect the final payment upon completion**